GOVERNMENT OF INDIA
PETROLEUM AND NATURAL GAS
LOK SABHA

UNSTARRED QUESTION NO:4039
ANSWERED ON:03.05.2007
PUBLIC FACILITIES AT PETROL PUMPS
Singh Shri Rakesh

Will the Minister of PETROLEUM AND NATURAL GAS be pleased to state:

(a) whether it is essential for all petroleum companies to provide public convenience facility at fuel stations set up by them;

(b) if so, whether the Government has taken cognizance of such fuel stations where rules are flouted and such facilities are not being provided; and

(c) if so, the details thereof and the action taken by the Government thereon?

Answer

MINISTER OF STATE IN THE MINISTRY OF PETROLEUM &NATURAL GAS (SHRI DINSHA PATEL)

(a): Public sector oil marketing companies (OMCs), viz. Indian Oil Corporation Limited (IOC), Bharat Petroleum Corporation Limited (BPCL), Hindustan Petroleum Corporation Limited (HPCL) and IBP Company Limited (IBP) have reported that provision of public convenience facility at all of their fuel stations is mandatory as per the Marketing Discipline Guidelines (MDG),2005.

(c)& (c): OMCs ensure availability of public convenience facilities at their outlets. However, as and when, any violation in this regard is observed, penal action is taken as per MDG.